

Artificial Intelligence Development & Professional Services

Prepared for Cleveland Metroparks

RFP #7045 · Response due August 11, 2026

Zavi Digital designs, builds, and hands over production AI systems that operators own. Product engineering, multi-agent delivery, human-in-the-loop governance, and clear knowledge transfer.

TECHNICAL LEAD

Cee Zavi

FIRM

Zavi Digital Inc.

FOCUS

Custom AI · Product Eng · Ops

DOCTRINE

We build it. You own it.

Technical Leadership & Firm Positioning

01 · TECHNICAL LEAD

Cee Zavi

Founder & Technical Lead · Zavi Digital Inc.

Cee Zavi leads architecture, product delivery, and AI systems engineering across Zavi engagements. Dedicated technical lead for Cleveland Metroparks under this RFP.

02 · FIRM

Software studio for systems you own

Zavi Digital builds production systems operators own: discovery, product engineering, multi-agent AI, vertical ops software, pilot-to-production hardening.

Build

Custom AI products, ops platforms, agents for real users.

Govern

Human ship gates, data ownership, responsible AI by default.

Transfer

Docs, training, SOPs, handoff so staff can run and evolve systems.

03 · ALIGNMENT TO METROPARKS GOALS

- High-value AI use cases aligned to mission, guest experience, operational efficiency
- Scalable production-quality AI solutions, not disposable demos
- Tooling and architecture assessment; roadmaps from current state to expansion
- Training and support with documentation, playbooks, adoption support

Philosophy, Methodology & Delivery

04 · AI DEVELOPMENT PHILOSOPHY

AI as infrastructure that earns trust: measurable outcomes, data ownership, human oversight, audit/export-ready design.
Readiness → prototype go/no-go → production with monitoring, docs, staff enablement.

05 · LIFECYCLE



Discovery & Assessment

Needs, data hygiene, readiness, costs/risks, scoped plan.



Solution Design

Concept + technical design, platforms, pipelines, security alignment.



Development & Implementation

Build, integrate, test, pilot then production.



Governance & Compliance

Risk/impact, explainability, policies/SOPs, audit docs.



Training & Support

Role-based materials, sessions, playbooks, incident readiness.



Project Management

Tech lead cadence, status reporting, SOWs for follow-on.

01 · PRODUCTION MULTI-AGENT SYSTEMS

APD/M Systems

In production · Method + live deployments

How Zavi runs product and ops with multi-agent teams: role-specialized agents, shared durable context, proactive loops, humans who own outcomes and hard gates.

MINIMUM BAR

- Clear domain + human ship/no-ship owner
- Agent graph: orchestrator + specialists
- Shared context: repo, board, memory, health
- Proactive loop with human-visible output
- Gates/denylists for deploy, voice, money, destructive ops

HOW IT WORKS

- Orchestrator routes; specialists execute
- Shared context across git, board, memory, health
- Loops surface priorities under review
- Isolation: separate brains/gateways, denylists
- Humans own production deploy and brand voice

WHERE IT RUNS

- Studio product team under human gates
- Partner product-squad gateways
- External product deployments, domain-forked context
- Studio BD engine: research → audit → spec → prebuild → pitch

METROPARKS FIT

Functional/conversational agents, responsible AI, HITL, governance, knowledge transfer, incident-ready ops.

Multi-agent

Shared context

HITL gates

Proactive loops

Isolation

RFP map: Agents · responsible AI · governance · multi-agent delivery

Relevant Work · Case 02 of 4

02 · END-TO-END PRODUCT PLATFORM

Reyn

Live · MVP engagement closed after handoff

Full product engineering for a homeownership OS. Shipped MVP end to end, then handed live system to client's founding engineer. Engagement closed after handoff.

WHAT SHIPPED

- Marketing: reynhome.app
- Consumer: my.reynhome.app
- Admin: admin.reynhome.app CRM/metrics
- Shared backend as one system of record

DOMAIN

- Homeowner vault and property data flows
- Agent gift/onboarding paths
- Home health context and operator workflows
- Multi-route Next.js + substantial API layer

ENGINEERING

Modular monolith, migrations, auth checks, tests, deploy discipline. Multi-agent product work under human direction; rolled off after handoff.

METROPARKS FIT

Full lifecycle: discovery, multi-surface architecture, production build, admin/ops, docs, clean close.

Next.js

Supabase / Postgres

Multi-surface

Admin CRM

Handoff

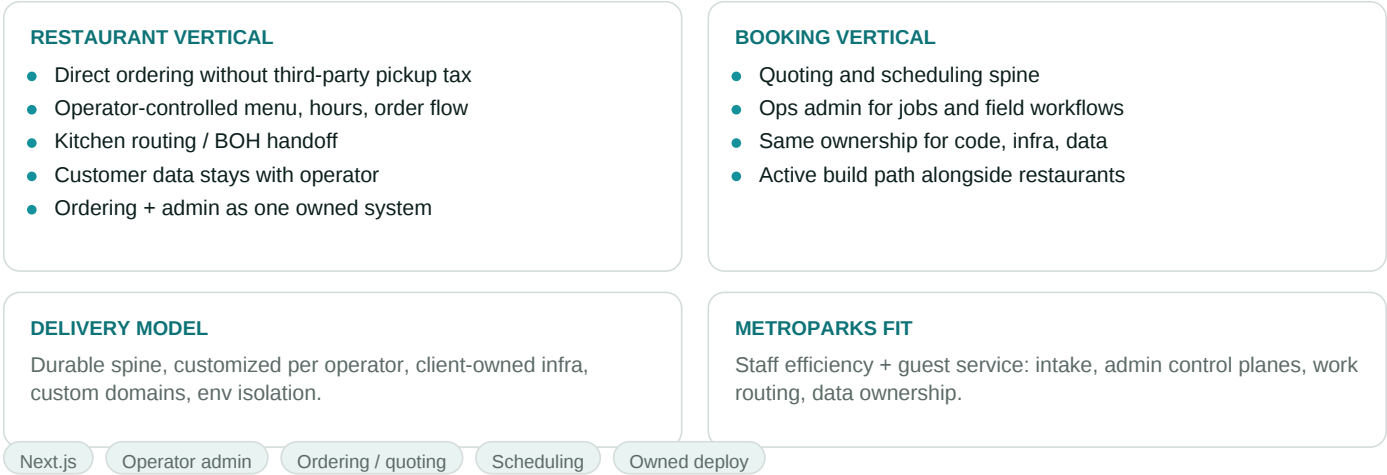
RFP map: Outcome-driven delivery · architecture · ops · handoff

03 · VERTICAL OPERATIONS SOFTWARE

BusinessOS

Live product line · Operator-owned stacks

Vertical ops software for restaurants and booking businesses. Ownership not platform tax: operator keeps software, customers, data, and keys.



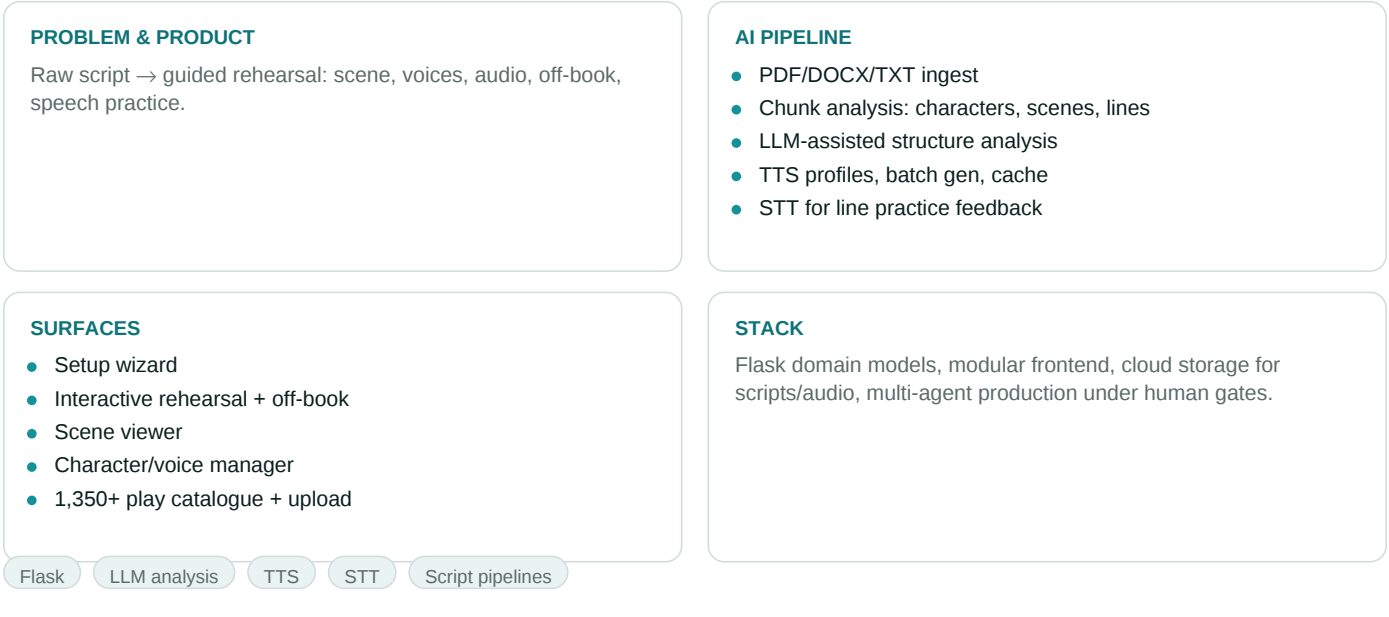
RFP map: Ops efficiency · service delivery · integration · owned infra

04 · MULTIMODAL / GENERATIVE AI PRODUCT

RehearsalRoom

Marketing live · Product app in launch track

In-house AI product for actors: script intake, analysis, TTS scene partners, speech-backed line practice, large catalogue + upload.



RFP map: Exhibit A Project 3 · gen AI · multimodal UX

Exhibit A, Capabilities & Engagement

07 · EXHIBIT A

Honest fit map to sample Metroparks initiatives.

THEME	FIT	HOW ZAVI SHOWS UP
Project 1 · Zoo animal CV	Partial / partner-ready	Pipelines, dashboards, alerting, conversational query. CV science partner/subtrack; Zavi leads product/integration/ops UI/governance.
Project 2 · Doc audit	Strong direct fit	Automated process/doc evaluation into structured findings. Proven in audit engines.
Project 3 · Guest conversational AI	Strong direct fit	RehearsalRoom multimodal product + APD/M agents; accessibility-minded UX.

Honest framing: no prior zoo CV production claim. We claim production product engineering, gen AI/agents, ops platforms, multi-phase AI program leadership.

08 · ENGAGEMENT

Master agreement + project SOWs (exploratory or outcome-driven). Pricing: fixed fee, blended monthly, or T&M. Hosting and model API usage client-owned unless agreed.

Ready to engage

Technical Lead: Cee Zavi · contact@zavidigital.com · <https://zavidigital.com>
We build production AI systems Metroparks can own, operate, and evolve.
Capabilities package · Not a formal bid form set · August 2026